

SOCIAL SERVICE DEPARTMENT
KEM Hospital, Parel, Mumbai – 400012.

Annual Report
January 2021 - November 2021

Total Number of Patients : - 22,384 (Twenty Thousands and Three Hundred Eighty-four)

Total Donation: - ₹ 6,89,46,892 (Rs. Six Crore, Eighty – nine lakh, Fouty – six and Eight Hundred Ninety – two)

Community Development Officers are engaged in various patient care activities such as individual counselling, Family counselling , Assessment of Municipal Charges, Total No. of discharge Assessment of patients, Medico Legal cases, Group work, Medical and Material Aid, Rehabilitation (Referrals to other agencies) & Follow up of patients with their respective departments.

Sr. No.	Chapter	Contents Patient Care
1.	Highlights & Achievements	<ul style="list-style-type: none">G.T.Sheth Trust providing finance for medicines to all department patients in emergency situation.Aadi Jin Yuvak Charitable Trust help for medicines and equipments.Hand transplant donation arranged by Community Development Officer.Cochlear Implant Surgeries donation arranged by Community Development Officer.
2.	Patient care	<ul style="list-style-type: none">Counselling, donations & rehabilitation of patients. Total no. of patients counselled by CDO's – 22,384In collaboration with NGO Nareindas Morabai Budhrani Trust counselling services by trained CDO's and Psychologists. Financial support for Haematology and Chemotherapy patients and Breast OPD cancer patients.
3.	Community care	<ul style="list-style-type: none">Awareness programme with Anti-Drug Abuse and HIV-AIDS with BMC employees with spouses at various places.Awareness programme with Anti Narcotic CellAwareness programme on Domestic ViolenceInternational Divyag DayInternational Women DayDr. Sadhana Bhatkhande, Head Social Service Department conducted session on stress management for the non-teaching staff of Bhavanse college, Choupaty & Wilson College on 22.05.2021.
4.	Education (Including student activities)	<ul style="list-style-type: none">Guidance and field work orientation provided to post graduate students of different social work colleges.Training programmes for counsellors I CDO's posted in the Blood Banks.

5.	Research	----
6.	Publication	----
7.	In the limelight	<ul style="list-style-type: none"> Dr. Sadhana Bhathkande, Head, Social Service Department wrote an article “कोविड – १९ नंतरचे जीवन... नव्याने अंगीकारलेले, आता नेहमीचेच झालेले.... ” in the journal of marriage counselling, published by Maharashtra family court Counsellors.
8.	Awards and Honors	<ul style="list-style-type: none"> Mr. Rajesh Kamble, Community Development Officer was felicitated by Ekta Pratishthan, Posre Chiplun being helpful in Covid – 19 Pandemic.
9.	Donations and grants	<ul style="list-style-type: none"> Total patient specific donations collected by CDO's for patients surgeries and medications ₹ 6,89,46,892 /-(Rupees Six Crore, Eighty – nine lakh, Fourty – six and Eight Hundred Ninety – two only) Distributed Stools and chairs provided for patients and relatives in the Pediatric wards. Distributed 35 Antiseptic Liquid 5 Ltr Cans, seven Wheelchairs, 12 digital BP set for patient care. Donation of Green Cotton masks, Hot water bags, Sanitizer cans and Spray bottles for Pediatric Department, Plastic Surgery Department, Haematology ;Department, Endocrinology Department, Cardiology Department. Donation of wall Clocks for the Pediatric Department. Donation of scanner with printer for Social Service Department in KEM Hospital High Cost Antimaligancy Drugs for Cancer Patients. Donation of seven Aquaguard Water filters for wards / departments. Donation of sanitizers and masks for patients and their relatives. Donation of 32 Gowns for doctors. Donation of 125 meter white cloth in Ward MICU-22, Ward 20A and Mortuary. Donation of 265 Gowns of 25 GSM Non-wover fabric, 150 shoe cover of 25 GSM non-wover fabric, 50 eye covers and 3 PPE Kits for doctors / Sisters / Ward boys in KEM Hospital. Donation of 8 packets of female diapers for patients of ward No.4, 4A,8, 23 and 29. Donation received of old Bi-Pap Machine to be used for needy patients Donation of medicine and material like Chin support, Sacral belt, LS Belt, Ankle support, Knee support, etc. which is useful for our poor and needy orthopaedic patient. Donation of medicine for our medicine department. Donation of medicine and material for orthopedic patients Pediatric / Hematology / Neuro Surgery

		Medicine donated from Antaryog Foundation. <ul style="list-style-type: none">• Donation Rs. 25,00,000/- received from Swami Samarth Trust. It was utilized for deserving patients.
10.	Looking Ahead	<ul style="list-style-type: none">• Identify and tap new donors for the benefit of patients and patient care.• In-house training programme and lectures for CDO's.• Rehabilitation of the patients with the help of donors in KEM Hospital campus.
11.	Committees	<ul style="list-style-type: none">• Ethics Committee.• Domestic Violence Committee.• Sexual harassment committee at work place.• Women Development Committee.
12.	Photographs	----
13.	Contact Information	Attached

Dr. Sadhana Bhatkhande
Head, Social Service Department
K.E.M. Hospital